

The Land Pack

At Meridian we have a choice of packages for your business – it's up to you.

Our *Land Pack* is all about helping you and your business reduce its impact on the environment.

As New Zealand's largest electricity generator and a dairy farm owner/operator, we understand that you reap what you sow. Meridian will work with you to help find ways to reduce your electricity overheads. *The Land Pack* gives you the choice of our Variable rates or a Fixed Rate Plan. Our Fixed Rate Plan allows you to lock in the rates for your electricity and lines supply for a specified term.

WHAT'S IN THE PACK?

- Prompt payment discount**
 You receive a prompt payment discount of 10% (or 8.5% with automatic recurring credit card payment).
- Various electronic payment options available**
 We offer a number of different electronic payment options to suit your needs and enhance the sustainability of your business.
- Receive your bills by email or view them online**
 With *The Land Pack*, you receive your bills by email or by viewing them online at www.mymeridian.co.nz. Our website can do everything you'd expect – you can check your account and enter a meter reading. There are also some invaluable tips to help your business reduce its energy overheads. If you'd like a paper bill, this can be arranged for just \$0.80 (including GST) per tax invoice, per installation.
- Notification service**
 We can TXT and/or email you to let you know when your payment is due.
- Variable or Fixed Rate Plan**
 Our Fixed Rate Plan lets you lock in your electricity rate for a specified term – great if you require longer term financial planning. A variable rate option is also available.



YOUR QUESTIONS ANSWERED

IS THIS THE BEST PACKAGE FOR MY BUSINESS?

Our Agribusiness Team can help you choose the best plan for you. Please call us on **0800 496 777**.

WHAT IS THE DURATION OF THE LAND PACK?

There is no set duration. If you remain a Meridian Agribusiness customer and Meridian still offers the package, you can choose *The Land Pack*.

DO I RECEIVE A PROMPT PAYMENT DISCOUNT WITH THE LAND PACK?

Yes – if you pay your bill in full and by the due date, you will receive a prompt payment discount of 10%, depending on your payment method.*

*8.5% prompt payment discount for automatic recurring credit card payments applies.

WHAT HAPPENS IF I MOVE PROPERTIES?

As long as you remain a Meridian Agribusiness customer, you can remain on *The Land Pack* at your new location.

WHAT IF I HAVE MORE THAN ONE SITE?

The Land Pack will apply to all sites under the same customer account.

WHAT HAPPENS WHEN MY LAND PACK ENDS OR IS NOT AVAILABLE OR CHANGES?

Meridian will communicate the available options to you a minimum of 30 days in advance of any change.

FIND OUT MORE

For more information about how Meridian can help your business, contact your Account Manager, email agribusiness@meridianenergy.co.nz or call us on **0800 496 777**, Monday to Friday, between 7.30am and 7.30pm excluding public holidays.



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ARE THERE FEES OR ADDITIONAL ONGOING COSTS WITH *THE LAND PACK*?

There are no fees for signing up or switching over to *The Land Pack*, although depending on your chosen billing method, fees may apply (see below).

Electricity bill – if you choose to be sent a printed paper bill (rather than electronically by email or online) a fee of \$0.80 (including GST) per tax invoice, per installation, will be applied. We encourage you to view your bill electronically. This will not incur any fees and less paper means more trees.

Payment options – one-off credit card payments will incur a 3% transaction fee. Recurring credit card payments will result in a reduced prompt payment discount of 8.5%. There is no additional fee if you pay your bill by Direct Debit, Direct Credit/Internet Banking, Automatic Payment, or over the counter at NZ Post or Westpac.

WHAT IS THE DURATION OF A FIXED RATE PLAN?

Usually two or three years. Please contact us on **0800 496 777** for details of our current offers.

IS IT POSSIBLE FOR FIXED RATES TO CHANGE THROUGHOUT THE DURATION OF THE PLAN?

The rate you fix for your electricity will not change during the term of your Fixed Rate Plan. The Electricity Commission Levy, an additional charge that forms a small part of the bill, is subject to change. Please refer to our terms and conditions.

THE LAND PACK TERMS AND CONDITIONS

1. Tariff can be either a Variable Rate or a Fixed Rate Plan.
2. The customer is entitled to a 10% prompt payment discount (PPD) provided bills are paid by in full by the due date, except where payment is made by recurring credit card (see point 6).
3. Meridian encourages the use of electronic means for bill delivery and payment, though *The Land Pack* permits customers to select electronic and/or non-electronic means as follows:
 - Customer bills are available online at www.mymeridian.co.nz, by email (pdf), or paper bill delivered by post.
4. Customers who choose to receive a paper bill delivered by post will incur a fee of \$0.80 (including GST) per tax invoice, per installation.
5. The customer can pay by all offered payment methods, which are Direct Debit, Direct Credit, internet banking, automatic payment or recurring credit card, over the counter at NZ Post or Westpac, or by cheque.
6. Payment by recurring credit card will attract a prompt payment discount (PPD) of 8.5%, provided the bill is paid in full by the due date.
7. Any “one-off” payments by credit card will incur a fee of 3% per transaction.

The following sets out the general terms and conditions associated with the acceptance and use of the rural packages.

1. These terms and conditions apply in addition to, and should be read together with, Meridian's existing standard terms and conditions. The Meridian website contains details of the standard terms and conditions at www.meridian.co.nz
2. Electronic communications – Meridian will undertake reasonable endeavours to deliver all communications electronically where this is a selected feature of a package. Meridian reserves the right to support electronic communications with paper options where deemed necessary.
3. When a customer selects a package or option to receive their bill by email (pdf), the customer undertakes to keep Meridian updated with a valid email address.
4. In choosing a package, the customer agrees to behave in accordance with the rules for that package (specifically use of bill payment and delivery options).
5. Meridian reserves the rights to review customer adherence to chosen package rules and apply fees where necessary.

