

# The No Nonsense Pack

At Meridian we have a choice of packages - it's up to you.

Electricity is key to your business but you are looking for the simplest way to manage it.

Our *No Nonsense Pack* is low maintenance as the Fixed Rate Plan provides price certainty by allowing you to lock in the rates for your electricity supply for a specified term. You will also benefit from an increased prompt payment discount 11% due to the 'set and forget' nature of the package.

## YOUR QUESTIONS ANSWERED

### IS THIS THE BEST PACKAGE FOR MY BUSINESS?

If you are looking for price certainty and are happy to manage your bills and payments electronically, *The No Nonsense Pack* could be for you. Our Agribusiness Team can help you choose the best package for your business. Please call us on **0800 496 777**.

### WHAT IS THE DURATION OF THE NO NONSENSE PACK?

The duration of *The No Nonsense Pack* is linked to the term of your Fixed Rate Plan (this is usually two years). At the end of this term (as long as you re-sign onto another Fixed Rate Plan) you can continue to receive the benefits of *The No Nonsense Pack*.

### DO I RECEIVE A PROMPT PAYMENT DISCOUNT WITH THE NO NONSENSE PACK?

Yes - if you pay your bill in full and by the due date, you'll receive an increased prompt payment discount (PPD) of 11% (our standard PPD discount is 10%).

## WHAT'S IN THE PACK?

- Prompt payment discount**  
 You receive a prompt payment discount of 11%.
- Various electronic payment options available**  
 We offer a number of different electronic payment options to suit your needs.
- Receive your bills by email or view them online**  
 With *The No Nonsense Pack*, you receive your bills by email or by viewing them online at [www.mymeridian.co.nz](http://www.mymeridian.co.nz)
- Notification service**  
 We can TXT and/or email you to let you know when your payment is due.
- Fixed Rate Plan**  
 Our Fixed Rate Plan means you lock in your electricity rate for a specified term - great if you require longer term financial planning.



## FIND OUT MORE

For more information about how Meridian can help your business, contact your Account Manager, email [agribusiness@meridianenergy.co.nz](mailto:agribusiness@meridianenergy.co.nz) or call us on **0800 496 777**, Monday to Friday, between 7.30am and 7.30pm excluding public holidays.



meridian

# The No Nonsense Pack

At Meridian we have a choice of packages - it's up to you.

## WHAT HAPPENS IF I MOVE PROPERTIES?

You can continue *The No Nonsense Pack* for the remainder of its specified term in the new area you move to, as long as you remain a Meridian agribusiness customer, and providing there is an equivalent to *The No Nonsense Pack* in the new area you move to.

## WHAT IF I HAVE MORE THAN ONE SITE?

The features of *The No Nonsense Pack* will apply to all sites under the same customer account.

## WHAT HAPPENS WHEN MY NO NONSENSE PACK ENDS OR IS NOT AVAILABLE OR CHANGES?

Meridian will communicate the available options to you a minimum of 30 days in advance of any change.

## ARE THERE FEES OR ADDITIONAL ONGOING COSTS WITH THE NO NONSENSE PACK?

There are no fees for signing up or switching over to *The No Nonsense Pack*. You will be required to receive your bill electronically, so if you request a paper copy of your bill, fees may apply.

## HOW CAN I PAY MY ELECTRICITY BILL?

As part of *The No Nonsense Pack* terms and conditions, the only payment options are Direct Debit or Direct Credit/Internet Banking. If you wish to pay your electricity bill using another payment method, you will need to contact our Agribusiness Team on **0800 496 777** to discuss alternative package options.

## IS IT POSSIBLE FOR FIXED RATES TO CHANGE THROUGHOUT THE DURATION OF THE PLAN?

The rate you fix for your electricity will not change during the term of your associated Fixed Rate Plan. The Electricity Commission Levy, an additional charge that forms a small part of the bill, is subject to change. Please refer to our terms and conditions.



### THE NO NONSENSE PACK TERMS AND CONDITIONS

1. Tariff must be a Fixed Rate Plan only.
2. The customer is entitled to an 11% prompt payment discount (PPD) provided bills are paid in full by the due date.
3. The customer agrees to use electronic means only for bill delivery and payment.
4. The customer agrees to pay by Direct Debit or Direct Credit/Internet banking only.
5. Payment by "recurring" credit card is not permitted under this package. Any "one-off" credit card payments made will incur a fee of 3% per transaction.
6. Where possible all communications to a customer will endeavour to be by electronic means as indicated in the general terms and conditions.

The following sets out the general terms and conditions associated with the acceptance and use of the business and rural packages.

1. These terms and conditions apply in addition to, and should be read

- together with, Meridian's existing standard terms and conditions. The Meridian website contains details of the standard terms and conditions at [www.meridian.co.nz](http://www.meridian.co.nz)
2. Electronic communications – Meridian will undertake reasonable endeavours to deliver all communications electronically where this is a selected feature of a package. Meridian reserves the right to support electronic communications with paper options where deemed necessary.
3. When a customer selects a package or option to receive their bill by email (pdf), the customer undertakes to keep Meridian updated with a valid email address.
4. In choosing a package, the customer agrees to behave in accordance with the rules for that package (specifically use of bill payment and delivery options).
5. Meridian reserves the rights to review customer adherence to chosen package rules and apply fees where necessary.