

The Mates Rates Pack

If you're a member of one of our special partners, you're eligible for *The Mates Rates Pack*.

As a key user of electricity, you want to make sure you're getting the best possible deal on your power supply.

You will enjoy an increased prompt payment discount of 12% and access to our experienced Agribusiness team, who will work with you to help find ways of reducing your electricity overheads. You have the choice of our Variable rates or a Fixed Rate Plan. Our Fixed Rate Plan allows you to lock in the rates for your electricity supply for a specified term.

WHAT'S IN THE PACK?

- Prompt payment discount**
 You receive a prompt payment discount of 12%.
- Receive your bills by email or view them online**
 With *The Mates Rates Pack*, you receive your bills by email or by viewing them online at www.mymeridian.co.nz. Our website can do everything you'd expect – you can check your account and enter a meter reading. There are also some invaluable tips to help your business reduce its energy overheads. If you'd like a paper bill, this can be arranged for just \$0.80 (including GST) per tax invoice, per installation.
- Variable or Fixed Rate Plan**
 Our Fixed Rate Plan lets you lock in your electricity rate for a specified term – great if you require longer term financial planning. A variable rate option is also available.



YOUR QUESTIONS ANSWERED

IS THIS THE BEST PACKAGE FOR MY BUSINESS?

If you are a member of CRT this will be the package for you. For further information, please contact our Agribusiness Team on **0800 496 777**.

WHAT IS THE DURATION OF THE MATES RATES PACK?

There is no set duration. As long as you remain a Meridian customer and member of CRT, Meridian still offers the package, you can choose *The Mates Rates Pack*.

DO I RECEIVE A PROMPT PAYMENT DISCOUNT WITH THE MATES RATES PACK?

Yes – you will receive a prompt payment discount (PPD) of 12% (our standard PPD is 10%).

WHAT IF I AM NO LONGER A MEMBER OF CRT?

You will no longer be eligible for *The Mates Rates Pack* and the associated benefits. You will revert to our standard prompt payment discount of 10% and our Agribusiness Team will contact you to discuss other package options.

WHAT HAPPENS IF I MOVE LOCATION?

As long as you remain a Meridian customer and a member of CRT you are eligible for *The Mates Rates Pack*, at your new location.

WHAT IF I HAVE MORE THAN ONE SITE?

The Mates Rates Pack will apply to all sites under the same customer account.

WHAT HAPPENS WHEN MY MATES RATES PACK ENDS OR IS NOT AVAILABLE OR CHANGES?

Meridian will communicate the available options to you a minimum of 30 days in advance of any change.



FIND OUT MORE

For more information about how Meridian can help your business, contact your Account Manager, email agribusiness@meridianenergy.co.nz or call us on **0800 496 777**, Monday to Friday, between 7.30am and 7.30pm excluding public holidays.



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ARE THERE FEES OR ADDITIONAL ONGOING COSTS WITH *THE MATES RATES PACK*?

There are no fees for signing up or switching over to *The Mates Rates Pack*, although depending on your chosen billing method, fees may apply (see below).

Electricity bill – if you choose to be sent a printed paper bill (rather than electronically by email or online) a fee of \$0.80 (including GST) per tax invoice, per installation, will be applied. We encourage you to view your bill electronically, which will draw no fees.

WHAT IS THE DURATION OF A FIXED RATE PLAN?

Usually two or three years. Please contact us on **0800 496 777** for details of our current offers.

IS IT POSSIBLE FOR FIXED RATES TO CHANGE THROUGHOUT THE DURATION OF THE PLAN?

The rate you fix for your electricity will not change during the term of your Fixed Rate Plan. The Electricity Commission Levy, an additional charge that forms a small part of the bill, is subject to change. Please refer to our terms and conditions.



THE MATES RATE PACK TERMS AND CONDITIONS

1. Customer must be a current registered member of Meridian partner Buying Group CRT.
2. Tariff can be a Variable rate or a Fixed Rate Plan.
3. Customers will receive the Prompt Payment Discount as per the relevant Buying Group/Association contract.
4. Meridian encourages the use of electronic means for bill delivery and payment, though *The Mates Rates Pack* permits customers to select electronic, and/or non-electronic means as follows:
 - Customer bills are available online at www.mymeridian.co.nz, by email (pdf), or paper bill delivered by post.
5. Customers choosing to receive a paper bill by post will incur a fee of \$0.80 (including GST) per tax invoice, per installation.

The following sets out the general terms and conditions associated with the acceptance and use of the rural packages.

1. These terms and conditions apply in addition to, and should be read together with, Meridian's existing standard terms and conditions. The Meridian website contains details of the standard terms and conditions at www.meridian.co.nz
2. Electronic communications – Meridian will undertake reasonable endeavours to deliver all communications electronically where this is a selected feature of a package. Meridian reserves the right to support electronic communications with paper options where deemed necessary.
3. When a customer selects a package or option to receive their bill by email (pdf), the customer undertakes to keep Meridian updated with a valid email address.
4. In choosing a package, the customer agrees to behave in accordance with the rules for that package (specifically use of bill payment and delivery options).
5. Meridian reserves the rights to review customer adherence to chosen package rules and apply fees where necessary.