



meridian

# Fixed Energy Plan

*What you need to know*



**At Meridian, we have a number of electricity plans to meet your needs. One of them is our Fixed Energy Plan, which allows you to fix the energy charges for your electricity supply over an agreed term.**

*What is a Fixed Energy Plan?*

A Fixed Energy Plan provides you with some price certainty for the electricity you use in your business. It allows you to lock in your energy charges for the agreed term so you will not be subject to any energy price increases over that period.

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*What is included in my Fixed Energy rate?*

The rate you pay for your electricity supply can be made up of several components including Meridian's charges for the energy you use, distribution/lines company charges and applicable governmental or regulatory charges.

It is Meridian's energy charges that are locked in for the agreed term by signing up on a Fixed Energy Plan.

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*How does this plan differ from a Fixed Rate Plan?*

The Fixed Rate Plan locks in all of the costs associated with the supply of electricity to you, not just the energy component. Because of this the Fixed Energy Plan is usually priced more competitively than the Fixed Rate Plan.

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*Is it possible for my Fixed Energy rates to change throughout the duration of the plan?*

The rate you are billed may be adjusted to reflect any changes in distribution and lines company charges or any other governmental or regulatory charges incurred by Meridian for your supply of electricity.

The Electricity Commission Levy, an additional charge that forms a small part of the bill, is also subject to change.

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## Fixed Energy Plan

### *How will I know if my rate is going to change?*

Meridian will communicate to you in writing at least 30 days in advance of any change in those rates that are not locked in.

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### *What is the duration of a Fixed Energy Plan?*

Usually two or three years. Please contact us on 0800 496 777 for details of our current offers.

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### *Are there any fees involved?*

There are no fees for signing up or switching over to a Fixed Energy Plan, although exit fees may apply.

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### *Can I still receive a prompt payment discount with a Fixed Energy Plan?*

Yes – you will if you pay your bill in full and by the due date.

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### *What happens if I move premises/location?*

You can continue your Fixed Energy Plan for the remainder of the term if there is an equivalent Fixed Energy Plan in the new area you move to.

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### *What happens when my Fixed Energy Plan comes to an end?*

Meridian will communicate the available options to you before your term ends.

## How do I sign up?

To find out if the Fixed Energy Plan is available in your area, call us on **0800 496 777** between 7.30am and 7.30pm, Monday to Friday, excluding public holidays.

## WE ARE HERE TO HELP

Meridian is committed to helping your business save energy and money. If you would like to receive more information about energy savings for your business, please contact our dedicated Business Team.

Phone 0800 496 777

Fax 0800 497 498

Monday to Friday, excluding public holidays,  
between 7.30am and 7.30pm

Email [business@meridianenergy.co.nz](mailto:business@meridianenergy.co.nz)

Website [www.meridian.co.nz](http://www.meridian.co.nz)

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