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service fees

Effective from 1 April 2008



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Meridian Energy's Service Fees

Bond

Where applicable, minimum charge.

Residential from.....	\$150
Business from.....	\$500

New Connection Fee

A fee may apply. Amount varies on an individual basis.

Customer Site Visit \$25

A fee may apply if pre-arranged appointment with service person is not kept.

Credit Site Visit \$55

A fee may apply if site visit occurred but disconnection not actioned due to customer action or inaction.

False Fault Investigation Fee

- Weekdays: 8am–5pm, Monday to Friday **\$55**
- After Hours: Outside 8am–5pm, Monday to Friday **\$130**

Includes prepay meters.

Vacant Property Management Fee \$70

Covers management and disconnection of electricity for unoccupied premises.

Non-Payment Disconnection Fee \$70

If payment has not been made by final agreed date.

Disconnection – Temporary and Permanent..... \$40

For each visit, where disconnection is due to a reason other than non-payment or vacant property management.

Reconnection

- For each standard visit, 8am–5pm, Monday to Friday..... **\$50**
- Urgent: Within 4 hours..... **\$110**
- After Hours: Outside 8am-5pm, Monday to Friday **\$110**

Meter Fees

Meter Reading Visit \$25

For final meter readings and special and non-scheduled meter reading visits only.

Urgent: Same or following day service \$35

Meter Test \$90

Fee only applies if the meter test establishes no equipment failure. Includes prepay meters.

Meter Change or Removal \$85

Where a meter needs to be changed or removed. Includes prepay meters.

Administration

Copies of Account \$6

For each copy requested.

Dishonoured Payment \$20

For each dishonoured payment.

Extended Credit \$5

Credit extension from the due date of your last bill to an agreed date.

Credit Letter \$5

For each letter written for an overdue account.

Meridian Prepay Replacement Card \$10

For every replacement card issued.

Service fees effective from 1 April 2008 and replace all previously notified or published fees.

Service fees include GST.

The provision of all services, service fees and their descriptions, are subject to Meridian Energy Limited's published Standard Terms and Conditions for the Supply of Electricity which shall take precedence at all times.